Hazel Health is here to make it easy for you to get your child the care they need when they need it.

We know families and students are dealing with more than ever before. More children than ever also need extra support with their mental health. Getting students the support they need to thrive shouldn’t be an added stressor. That’s why our goal is to make it as easy as possible for your child to get the care they need from home.

**What to expect**

Families in school districts that partner with Hazel Health can enroll their students in our virtual therapy program in two ways:

**PATHWAY 1:**
A qualified adult at your student’s school can refer your student
After your student has been referred, you’ll receive a call from the Hazel Health Team.

We will always leave a voicemail. Please call back as soon as possible.

**Hazel Health’s team will:**
- Walk you through the process
- Answer your questions
- Help you with the consent form
- Support with account setup
- Schedule your student’s first visit

**PATHWAY 2:**
You can refer your student for therapy
Visit [www.hazel.co/get-hazel](http://www.hazel.co/get-hazel) to get more information.
Then, call 1-800-76-2935 to request a visit.

**ENROLLMENT CALL**
- If you have insurance, please have your information ready to provide
- If you don’t have insurance, your child will still get care.

**FIRST VISIT**
- You’ll receive a text message with a link to join
- You will need a tablet, smartphone, or computer with internet access
- You will join your child for a 75-minute visit
- This visit will help us understand your child’s needs

**ONGOING VISITS**
- Our program is designed to provide care for 6-8 sessions
- Our highly-qualified therapists will provide support through a proven approach
- Your child’s therapist will assess your child’s progress and discharge them or make a recommendation for additional care

**ADDITIONAL SUPPORT**
- If your child needs additional support, Hazel will provide recommendations for local therapists
- We continue to support your child until they can connect to a local therapist

Have more questions? Here’s a link to our FAQs:
[www.hazel.co/help/faq](http://www.hazel.co/help/faq)
Hazel Health is here to make it easy for you to get your child the care they need when they need it.

We know families and students are dealing with more than ever before. Getting students the care they need to stay healthy shouldn’t be an added stressor. Hazel Health partners with your school district to provide pediatric care for common illnesses right from the comfort of your home. All you need is a device with internet access.

What to expect

If your child is under the weather, you can schedule a visit, see a provider, and get a prescription right from home.

Here’s how to request an appointment

Consent and Account Setup

- Visit www.hazel.co/get-hazel
- Find your student’s school in the drop-down
- Click sign up
- Complete the eConsent
- If you have insurance, please have your information ready to provide
- If you don’t, your child will still receive care
- Create an account

Requesting a same-day visit

- From your account, join physical health visits
- Send a message to request a visit
- When the provider is ready, you will receive a text message with a link
- Follow the link from the text or in your account to join the virtual visit
- Join your student for the visit
- The provider will assess your child’s symptoms and recommend a course of treatment

Additional Support

- If your child needs a prescription, the Hazel Health provider will send it to your local pharmacy
- If you provided your insurance, Hazel will provide it to the pharmacy for you
- If your child needs to see a provider in person, they will make the referral

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